

# ASP Solutions

Reduced costs with the same powerful results



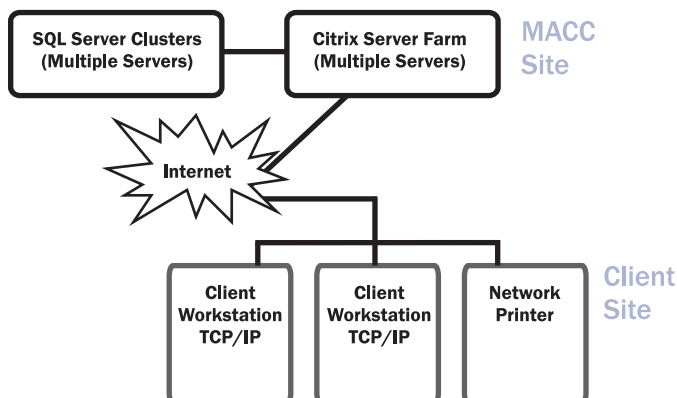
With our Application Service Provider (ASP) Solution, you can have the power of our Customer Master and Accounting Master software, yet enjoy low up-front costs.

- No up-front hardware purchase\*
- Flexible payment options
- Expert conversion/implementation
- Same dedicated support

Thanks to MACC's Internet-based ASP billing solution, it is easier and less expensive than ever to convert to our products. Our hosted solution gets you up and running without prohibitive up-front costs of ownership. Using today's Internet-based hosting solutions along with MACC's advanced experience and expertise in networking technology, MACC's ASP Solution lets you run our industry-leading BSS/OSS and accounting software remotely and securely, without sacrificing functionality.

As the Enterprise ASP host for MACC's product suite, MACC provides direct access via the Internet to all necessary functionality to perform comprehensive customer care, billing, and accounting services for subscribers. The simple diagram below shows the concept behind MACC's ASP solution.

\*Based on the existence of compliant network/workstation/OS - See Client Site requirements



If you have an up-to-date network and Windows-equipped workstations, it's likely you're ready to implement our ASP solution. If not, MACC will be happy to provide a hardware proposal. Once we train your employees and turn on the service, you are up and running! It's that simple!

## Client Site Requirements

MACC's ASP solution requires limited client site technology and infrastructure. The following list indicates the basic client site requirements to be in place by the time of implementation.

1. Network architecture at each location and all workstations support TCP/IP.



2. The network has direct Internet connectivity via DSL or other means at speeds of 256 kbs or greater (512 kbs recommended).

3. Minimum supported operating system (O/S) is Windows XP or newer.

4. Remote workstation support will be provided through our Bomgar remote desktop access device.

5. The network needs a minimum of one HP LaserJet printer configured for application printing. (Preferably direct network attached vs. workstation attached.)

6. Issues related to workstation configuration or problems will be billed in quarter hour increments at the applicable support rates.