

Take control of your toll with online toll viewing



MACC's Online Toll Viewing and Analysis System provides access to unrated call records for viewing, research, and trend analysis.

The Online Toll Viewing and Analysis System is an interface providing direct Internet access to your pre-billed calling records. Once you have established online toll access with MACC, you may login at any time to process reports on calling data.

You can create reports on your data, which may be viewed online and manipulated for detail, as well as printed at your location. Reports are based on report templates and modified by your selections for input variables, such as date ranges and telephone number ranges. You may also filter results—for example, you may limit included records to a selected carrier—and sort the compiled records by various criteria.

Standard Reports include

- CDR for phone number
- High volume users
- Most called numbers
- Most commonly called NPA/NXX
- Number of calls by carrier

NPA/NXX	Number of Lines	Minutes
785/462	1	1,985.5
402/374	1	245.8
877/250	1	82.1
602/626	1	57.5
402/664	1	22.6
800/669	1	21.4
800/467	1	17.1
303/947	1	12.2
308/534	1	10.7
800/333	1	10.6
10	10	2,465.5

Key Uses

Marketing reports

Use Online Toll Viewing to easily track the number of customers using your company's long distance.

Track high-volume users

Online Toll Viewing allows your customer service department to monitor on a real-time basis the potentially abusive use of long distance service.

Answer questions easily

Online Toll Viewing allows customer service representatives to easily answer questions in regards to pre-billed long distance usage.

CALEA

This online tool can also be used to meet CALEA requirements.

